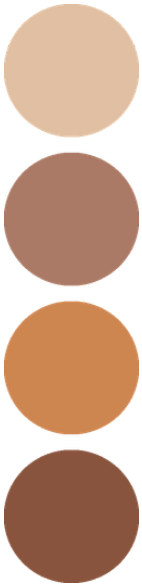
AgnoShin

SECURE, OPTIMIZE, AND ENHANCE HUMAN INTELLIGENCE



SEP - 2026

AGNO-DIGEST





Celebrating 8 Years of AgnoShin: Together We Grow, Together We Celebrate!

AgnoShin Technologies marked its 8th Anniversary with a memorable celebration at Green Coconut Resort, bringing together team members from the Chennai and Udumalpet branches for a day of camaraderie, entertainment, and celebration.

The event began with an energetic line-up of fun games, friendly competitions, and recreational activities that encouraged team bonding and brought out the competitive spirit among colleagues. Following a delightful lunch, the team enjoyed a relaxed afternoon before the celebrations continued with an exciting entertainment session from 3:00 PM.

The afternoon came alive with vibrant dance performances, an engaging skit, and the much-awaited prize distribution ceremony, recognising the winners of the various games and the AI Hackathon. The event was further honoured by the presence of Mr. Rohan Rakendath from The Ascott Limited – Institute for Hotel Management and Catering Technology, adding a special touch to the occasion.











The celebration concluded on a joyful note with a cake-cutting ceremony and a group photograph, capturing the smiles, shared memories, and collective spirit of the AgnoShin team.

Beyond the festivities, the anniversary was a celebration of the people and values that shape AgnoShin—teamwork, innovation, collaboration, and a shared vision for the future. Bringing both branches together reinforced the connections that make the organization stronger and celebrated the collective efforts behind eight years of growth and progress.

As AgnoShin steps into another year, the celebration serves as a reminder that every milestone is made meaningful by the people who make it happen.

Here's to eight incredible years and many more milestones, achievements, and memories together!







CX Industry Insight

CX in 2026: From AI-Powered Answers to Action-Powered Experiences

The Future of Customer Experience: AI That Takes Action
Customer experience is entering a new phase. The question is no longer whether companies use AI, but whether AI can actually solve customer problems.

According to Gartner's 2026 research, customers are approximately three times more likely to use third-party GenAI tools than company chatbots for service issues. Additionally, 58% of GenAI users have used it to complete tasks, not just find information.
This marks a shift from AI that provides answers to AI that takes action.

In India, empathy and speed remain critical. ServiceNow's 2026 research found that 48% of customers identify a lack of empathy as a key CX pain point, while 44% would switch competitors due to slow or inadequate service.
The future of CX lies in connecting AI, customer data, automation, and human empathy.
AI delivers speed. Data provides context. Automation drives action. Humans bring empathy.

As AI evolves, human agents will remain essential to delivering meaningful customer experiences. The goal is not to replace human connection but to enhance it with intelligent, seamless service.

Our CSR Engagement

AgnoShin's CSR Initiative: Promoting Inclusive Learning and Employability

Braille Book Donation and Employability Skills Session at Presidency College,

As part of its Corporate Social Responsibility (CSR) initiatives, AgnoShin Technologies Private Limited supported inclusive education and career readiness for visually impaired college students through a Braille book donation and an employability skills session at Presidency College.

During the gathering, Braille editions of the following books were donated to encourage accessible reading and promote a love for literature among visually impaired students:

- Kanbathellam Maraiyumendral
- Light Beneath the Feet
- Nallar Oruvar
- Vaasipathadhu Eppadi

The event also featured a dedicated session on employability skills, focusing on preparing students for the professional world. Key topics included practical, job-oriented skills, industry expectations, digital literacy, assistive technologies, professional communication, and workplace readiness. The session emphasized the importance of building confidence and equipping students with the skills necessary to explore meaningful career opportunities.





Our CSR Engagement

Expanding Literary Reach Through Language

In another significant milestone, the Malayalam version of *Kanbathellam Maraiyumendral* (Jeevitham Paranja Kathakal) was launched, extending the book's reach to Malayalam-speaking readers and reinforcing the importance of making literature accessible across languages.

Through these initiatives, AgnoShin continues to demonstrate its commitment to inclusive education, accessible literature, and equal employment opportunities, contributing towards a more inclusive and empowered society.



Team REVIEWS



Dharshini J

Associate Software Engineer

My time at Agnoshin has been a valuable and rewarding experience. I have had the opportunity to learn new things, explore different technologies, and gain practical knowledge. The experience has helped me improve my technical skills, develop problem-solving abilities, and understand how to approach tasks more effectively. I appreciate the supportive learning environment and the opportunities to take on new challenges.



Paroshma JS

Executive Product Sales

Being in AgnoShin is a wonderful and enriching experience. The company provides a positive and supportive work environment that encourages learning, growth, and new ideas. I truly appreciate the guidance and support from my team, which has helped me improve my knowledge, confidence, and professional skills. This opportunity has allowed me to gain valuable hands-on experience and understand the industry better.

WELCOME
TO THE TEAM!

We're thrilled to have you as part of our growing family. Your skills, ideas, and passion will make a real impact, and we can't wait to achieve great things together.

Let’s innovate, collaborate, and make a difference!



Ms. Snegaa S
EXECUTIVE - PEOPLE & CULTURE



Mr. Prabakaran K
EXECUTIVE - FACILITIES (ALSO MEIPORUL CO-ORDINATOR)

Agno Health Corner
Your Monthly Health Boost!

Topic: Screen Fatigue? Give Your Eyes a Break!

How many hours do you spend looking at a computer or mobile screen every day? From meetings and emails to project work, our eyes rarely get enough rest during a busy workday.
Prolonged screen time can cause digital eye strain, leading to tired eyes, dryness, headaches, and difficulty focusing. A few simple habits can help keep your eyes comfortable throughout the day.

- Follow the 20-20-20 Rule: Every 20 minutes, look at something about 20 feet away for at least 20 seconds.
- Blink More Often: Remember to blink regularly while working on your screen to help keep your eyes lubricated.
- Adjust Your Screen: Keep your monitor at a comfortable distance and position it slightly below eye level.
- Reduce Glare: Adjust your screen brightness and lighting to avoid unnecessary strain on your eyes.
- Take Regular Breaks: Step away from your screen during breaks and give your eyes time to relax.

Quick Fact:
When concentrating on digital screens, people often blink less frequently, which can contribute to dry and uncomfortable eyes.

Corporate Health Challenge:
Try the “Rest Your Eyes” Challenge this week! Follow the 20-20-20 Rule throughout your workday. Set reminders to look away from your screen, stretch, and give your eyes a much-needed break.
Less Screen Strain. More Comfortable Workdays.

BIRTHDAYS



Yogeshwaran S



Srinivasan V



Vinoth K



Mukesh M



Sanjay S



Paroshma JS



Silesh Dharun B



Sudhakar Bedatham



Gopika R

WORK ANNIVERSARY



Padmanaban S



Vishnubalaguru M

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